



Sage Oil Vac
 360 N Lakeside Dr
 Amarillo, Texas, 79118
 806-372-7559
 wbrown@sageoilvac.com
 9/3/2024

Dear Valued Customer,

Urgent Recall Notification for Sage Oil Vac Pressure Tanks

We hope this letter finds you well. At Sage Oil Vac, the safety and satisfaction of our customers are our top priorities. We are writing to inform you of an urgent safety recall concerning certain pressure tanks manufactured by Sage Oil Vac. This notice specifically pertains to tanks with serial numbers that start with the following numbers:

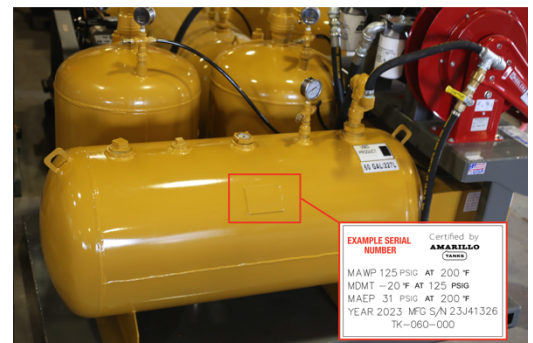
DIAMETER			
20"	24"	30"	36"
23D3	23J4	23K5	23M6
23G3	23K4	23L5	23N6
23H3	23L4	23P5	23R7
23I3			
23J3			
23K3			

Issue Description:

We have identified a critical manufacturing defect in the welds of certain pressure tanks that may compromise their structural integrity. This defect was discovered following an incident where a tank within the specified serial numbers above split a section of the long seam. Fortunately, no injuries were reported; however, the potential for serious harm exists. Therefore, we are taking immediate action to address this issue.

Actions Required:

- Identification:** Please locate the serial number on your pressure tank(s) for **New Oil** or **Antifreeze Tanks only** to determine if they fall within the affected range. The serial number is located on the shell of the tank. It is possible that tank position could make it inconvenient to locate and read the serial number. It is imperative that you have the serial number of the tank before taking action.





2. **Complete Recall Form:** Visit <http://www.sageoilvac.com/tankrecall> within 30 days from the receipt of this letter to initiate the recall process. When prompted on the website, please fill out the required information.

Timeline:

We request that you visit <http://www.sageoilvac.com/tankrecall> within 30 days from the receipt of this letter to initiate the recall process. Prompt action will help ensure the safety of your operations.

The remedy for having one of these tanks could include replacement of pressure relief valves at no cost to you and/or replacement of the tank.

Commitment to Quality and Safety:

At Sage Oil Vac, we are committed to maintaining the highest standards of quality and safety. We sincerely regret any inconvenience this recall may cause and will resolve this issue with the urgency it demands. Please be assured that we are taking every necessary measure to prevent such incidents in the future.

Should you have any questions or concerns regarding this recall, please do not hesitate to contact our customer service team at **806-372-7559** or customerservice@sageoilvac.com. We appreciate your cooperation and understanding.

Thank you for your continued trust in Sage Oil Vac.

Sincerely,

Sulema Rochel
Customer Service Manager
Sage Oil Vac, Inc